

ST AEGIS

STRATA PERFORMANCE OVERSIGHT



Informed. Empowered. Protected.

FOR BODY CORPORATE COMMITTEES

Understand what your building manager is required to deliver, what's actually being delivered, and what options you have when expectations are not met

FOR BUILDING MANAGERS

Independent evidence to demonstrate performance and reduce ambiguity around your role

FOR NEW COMMITTEES AND BUILDING TRANSITIONS

Independent insight to help committees and building managers establish strong foundations from day one, with clear expectations and defined responsibilities



THREE OUTCOMES WE DELIVER

INFORMED

Reporting that reflects what was agreed. Industry standards are applied to fill gaps. Service policies you can act on.

EMPOWERED

Decision ready reporting and action plans. Make informed decisions through clear visibility and evidence-based conversations.

PROTECTED

Insight to take action before issues escalate. Protect the value of your property and living experience of your community.

Why ST AEGIS exists.

Committees carry significant accountability.

Volunteer body corporate committees sign multi-year agreements worth hundreds of thousands of dollars a year, then carry the legal, financial and reputational consequences of how they are delivered.

Most performance is felt, not measured.

Committees are often making significant decisions without independent visibility into whether services are delivered consistently, completely and to the expected standard. By the time issues surface, trust has eroded, disputes are harder to resolve, and committees are left reacting instead of leading.

There is a better way.

ST AEGIS gives committees independent oversight, structured reporting and the evidence to lead the conversation, not react to it.



WE WORK ALONGSIDE - NEVER REPLACE

ST AEGIS provides independent performance oversight that supports transparency, accountability and better outcomes across the strata environment. We work alongside stakeholders to deliver evidence-led insights, governance confidence and collaborative improvement in practice,

The ST AEGIS Framework

A five-pillar methodology applied to every engagement.



A

Agreements

Clarity on every commitment within your agreements. Industry standards where agreements are silent, obligations are ambiguous, or service expectations lack clear expectations.

E

Evidence

Independent, photo documented onsite assessments conducted alongside your building manager, capturing what is being delivered, identifying gaps and confirming agreed expectations.

G

Governance

Decision ready committee meetings supported by independent evidence, collaborative engagement and clear accountability for delivery against agreed commitments.

I

Insights

Resident feedback and operational insights that identify recurring issues, emerging risks and service trends before they become disputes.

S

Standards

Performance is measured: what is done well, what needs attention, and where the highest risks sit. The committee sees the picture, the manager sees the path.

How ST AEGIS works for you.

For Committees

- Annual independent performance oversight under The ST Aegis Framework
- Assessing an incoming building manager during sale of management rights
- Independent evidence to support performance discussions or escalations

For Building Managers

- ST Aegis Verified - annual independent performance verification
- Documented performance evidence to support deed of variation requests (e.g. 5-year top-ups)
- Independent Performance Reference for tender submissions and pitches

For Developers

- Pre-handover scheme assessment and management arrangements due diligence
- Independent baseline for the defect liability period
- Structured oversight from day one for new bodies corporate and building managers



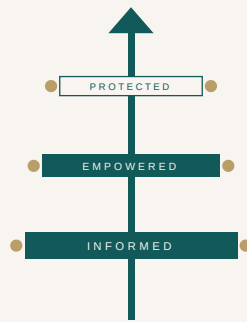
Start the conversation
today!



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